Barton Mills Parish Council

Media Policy

Policy on dealing with the Press/Media

- 1. On receiving a contact from the press/media, the clerk or councillor will refer the enquiry to the councillor with the most appropriate responsibility, taking into account the likely availability of that councillor to speak to the press/media.
- 2. All contacts with the press/media concerning matters relating to the Parish Council will be reported to the council at its next meeting.

Complaints procedure

- 1. All complaints will be passed on to the chairman of the council or if the matter is a complaint against the chairman, the vice-chairman.
- 2. The chairman or vice-chairman will investigate the complaint in consultation with the clerk.
- 3. The matter will be reported to the next council meeting and the council will determine what further action, if any, is to be taken.